

To qualify you need to live in one of the following local authorities:

Darlington Borough Council, Hartlepool Borough Council, Middlesbrough Borough Council, Redcar & Cleveland Borough Council and Stockton Borough Council.

If you think you qualify for this FREE offer call us on:

**(01642) 526100**

\*Lines open Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm, closed Bank Holidays

Or visit our website [www.stockton.gov.uk/whf](http://www.stockton.gov.uk/whf)



**Marshall & McCourt**

Marshall & McCourt will be delivering the program of work and will contact residents regarding their application.

Terms and conditions apply - see [www.stockton.gov.uk/whf](http://www.stockton.gov.uk/whf). Offer subject to qualification and survey and open to residential properties only: home-owners or those renting from a private landlord located in Darlington Borough Council, Hartlepool Borough Council, Middlesbrough Council, Redcar & Cleveland Borough Council and Stockton on Tees Borough Council postcodes only. Only customers who meet the eligibility requirements will qualify for the offer. Offer only applies to central heating systems recommended by us and may not be used in conjunction with any other offer and cannot be exchanged for cash. The offer is subject to change, may be withdrawn at any time and subject to availability as funding is limited. Offer ends 31st December 2021 for new applications.

[1] Solid fuels; coal-fired, wood, anthracite, wood pellets, charcoal and peat.

[2] Habitable room; bedroom, living area / sitting room, hallway, bathroom, kitchen (if containing a dining space) and dining room.

\*Calls will be charged at your normal rate. We record calls to improve our service to you.

Phone lines open Monday - Thursday 8.30am-5pm, Friday 8.30am-4.30pm and are closed on Bank Holidays.



# Tees Valley Warm Homes Fund



**FREE First Time Central Heating System**  
Read more to see if you and your home qualify



## What is it?

Stockton-on-Tees Borough Council, on behalf of the five Tees Valley councils, has been awarded funding from the Warm Homes Fund to install FREE central heating systems, subject to eligibility and survey, into properties across the area.

The project is supported by your local Citizens Advice Bureau, and Middlesbrough Environment City. These partner organisations will be able to provide additional services such as a free and confidential appointment with a CAB Adviser to:

- help you check you are on the best fuel tariff
- give you free and confidential advice on energy costs
- help you improve energy efficiency in the home and save money

## How do I qualify?

1) You are a homeowner, or have a private landlord if you rent

AND

2) i) Your home does not have, and never has had a central heating system.

\*If you have storage heaters, electric room heaters, solid fuel fires and single gas fires you may qualify as they do not count as central heating systems.

ii) The main method of heating your home is by the use of solid fuels.

AND one of the following:

3) You live in a qualifying postcode area

OR

You are in receipt of a specified benefit.

Visit [www.stockton.gov.uk/whf](http://www.stockton.gov.uk/whf) for a full list of qualifying income-related benefits, or call us on (01642) 526100.

OR

Based on a low income, high cost calculation you are currently classed as in fuel poverty. –This will be subject to a detailed financial assessment.



## How can this funding help you?

If your home qualifies, you could get the below benefits for free:

	An 'A' rated gas boiler.
	In off gas areas, an air source heat pump or oil boiler will be installed.
	Radiators throughout your home.
	Controls allowing you to manage heating in the way you want.
	All necessary piping, including associated works.
	Our support throughout the process.
	Our approved contractors Marshall and McCourt ensuring the right system for your property.
	Improving the energy efficiency of your home.
	You will be covered by the gas boiler manufacturer's warranty (or air source heat pump or oil boiler manufacturer's warranty if your property cannot be connected to the gas network).

## What happens next?

If you qualify, one of our assessors will come out and survey your home to check eligibility and help us work out the best type of heating system for your property. Our surveyors will then discuss these options in details with you and explain what system could be installed.

If you rent privately we require your landlord to complete a landlord permission form before a survey can take place. Landlord permission forms can be downloaded from [www.stockton.gov.uk/whf](http://www.stockton.gov.uk/whf)

To find out if you qualify and to arrange a survey: Call free on (01642) 526100

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Or visit [www.stockton.gov.uk/whf](http://www.stockton.gov.uk/whf)

