


## Introducing the <br> Aerona ${ }^{3}$ R32 range

Consisting of four single phase models - $6 \mathrm{~kW}, 10 \mathrm{~kW}, 13 \mathrm{~kW}$ and 17 kW - the Aerona ${ }^{3}$ R32 heat pumps provide heating and hot water for properties. Each unit operates at high efficiencies even when the external temperatures are low, making for a cost-effective renewable alternative to traditional off-gas heating methods. Furthermore, the Aerona ${ }^{3}$ heat pumps have minimal impact on their surroundings being compact in size and quiet in operation with both the 13 kW and 17 kW models being awarded the Quiet Mark.

7
year guarantee^

| Model | HPID6R32 |
| :--- | :---: |
| ErP Rating" (Heating) | A+++ |
| Height $(\mathrm{mm})$ | 675 |
| Width $(\mathrm{mm})$ | 898 |
| Depph $(\mathrm{mm})$ | 379.4 |
| Weight (Full) $(\mathrm{kg})$ | 52.8 |
| SCOP average climate condilions* | 4.62 |
| Sound pressure level at $1 \mathrm{~m}(\mathrm{dBA})$ | 54.2 |


| 10kW |  | Model | HPID 10R32 |
| :---: | :---: | :---: | :---: |
|  |  | ErP Rating* (Heating) | A+++ |
|  | $\omega$ | Height (mm) | 882 |
|  |  | Width (mm) | 874 |
| * |  | Deph (mm) | 405 |
|  |  | Weight (Full) (kg) | 71.8 |
|  |  | SCOP average climate conditions* | 5.22 |
|  | seam | Sound pressure level at 1 m (dBA) | 53 |

13 kW


| Model | HPID 13 R 32 | 17 kW |
| :---: | :---: | :---: |
| ErP Rating* (Heating) | A+++ |  |
| Height (mm) | 1418 |  |
| Width (mm) | 1024 |  |
| Depih (mm) | 403 |  |
| Weight (Full) (kg) | 101 |  |
| SCOP average climate condilions* | 5.41 |  |
| Sound pressure level ar 1 m (dBA) | 49.8 |  |


| Model | HPID17R32 |
| :---: | :---: |
| ErP Rating ${ }^{\text {c (Heating) }}$ | A+++ |
| Height (mm) | 1418 |
| Widh (mm) | 1024 |
| Depph (mm) | 403 |
| Weight (Full) (kg) | 120 |
| SCOP average climate conditions* | 4.54 |
| Sound pressure level at 1 m (dBA) | 50.6 |

## SCOP \& the RHI

The efficiency of an air source heat pump is measured using 'SCOP' which stands for Seasonal Coefficient of Performance. The SCOP value is produced by calculating the overall performance of a heat pump during a particular heating season (warm, average or cold) and then dividing this by the annual energy consumed to run the heat pump.

For example, the Grant Aerona ${ }^{3}$ R32 6 kW model produces 6 kW at a SCOP of 4.62 when tested at a low temperature and in average climate conditions. This means, for every kilowatt of energy used to run the heat pump, over 4 kW of energy is being given to the heating system in return.

In summary, the higher the SCOP, the more efficient the heat pump. The Aerona ${ }^{3}$ R32 range is Grant's most efficient generation of air source heat pumps with excellent SCOPs across all four models. While the SCOP values can reduce slightly when the outdoor air temperature gets colder, homeowners who choose a Grant Aerona ${ }^{3}$ heat pump can be assured that their heating system is working as efficiently as it can all year round.

A heat pump with a high SCOP value can not only help lower household energy and heating bills but it can also equate to other financial rewards through the Government's Domestic Renewable Heat Incentive. Through the RHI, households who install eligible renewable heating systems (such as a Grant air source heat pump) can receive quarterly payments for seven years as long as they adhere to the Scheme's rules.

RHI payments, which aim to encourage homeowners to install greener, more sustainable heating technologies, are calculated based upon the heat demand of the property, the amount of energy consumed by the heat pump and multiplying the renewable proportion of the heat demand by the RHI tariff.

The diagram below provides an example of two RHI calculations and it shows how a heat pump with a higher SCOP value can deliver greater financial rewards through the RHI Scheme.

## Example RHI calculation



Get up to an when using Aerona ${ }^{3}$
£9163.00
£8293.95

## Noise Levels

It is a common belief that air source heat pumps can be noisy when running. While the fans in a heat pump do make a sound as they rotate, Grant's air source heat pumps have been specifically designed to be quiet in operation to ensure there is little impact to the household and neighbouring properties.

The diagram on the right shows the sound levels of Grant's Aerona ${ }^{3}$ heat pumps compared with othe common household appliances and noises. An average fridge freezer, which is considered quiet has a sound level of 40 dB or less. Meanwhile, when two people are having a conversation, they create approximately 60 dB of noise. The level of sound that Grant heat pumps generate sits in between these two average values. Grant Aerona ${ }^{3}$ heat pumps are also considerably quieter than the average washing machine (at 65 dB ), household hoover (at 72.5 dB ) and lawn mower (at 80 dB ).

The low operating sound levels enable Aerona ${ }^{3}$ models to easily integrate into outdoor environments, including those where noise restrictions may be in place. Their quiet operation has been acknowledged by Quiet Mark, an international award programme that validates and awards low-noise, high performance technologies. Both the 13 kW and 17 kW Aerona ${ }^{3}$ heat pumps have been awarded the Quiet Mark, recognising these products for their excellent performances and identifying them as being amongst the quietest models within their given category.

## NOTE

Please note, the decibel levels listed in this diagram for common noise sources are typical values but they will vary. The values given for the air source heat pump
sound perssure level is measured at an external distance of 1 m . Anti-vibration sound pressure level is measured at an external distance of 1 m . Anti-vibration
mounts/feet and flexible hose connections should be used to reduce any vibration on the building structure and heating system.


## Location, Location, Location

Choosing the right place to locate your air source heat pump is an important decision because the incorrect siting of a heat pump can impact its performance. There are several factors to consider and it is always worth discussing these with your installing engineer.

Ideally, homeowners should avoid locating their heat pump on the North side of their property, unless there is no other alternative, because this will be the colder side. A South facing side of a building is best for a heat pump but when this is not possible, a South East or South West position is the next best alternative followed by an East or West facing side. It is also important to choose a position that is protected from the wind and other adverse weather conditions.

An air source heat pump needs adequate clearances on all sides so that the unit can be easily accessed for operation, servicing and maintenance purposes. For a Grant Aerona ${ }^{3}$ heat pump, the minimum clearances are 300 mm above and to the rear, 100 mm to the left side, and 600 mm to the right side and around the front.

A heat pump also requires sufficient clearances so that the air flow to and from the unit is free and uninterrupted, and the inlet and outlet grills must always be kept unobstructed otherwise the heat pump will not be able to operate properly.

Heat pumps require a level, flat base to be installed upon so they should not be installed on loose, uneven surfaces such as grass, soil, gravel or shingle. The base should be capable of taking the weight of the heat pump as well as minimising the transmission of noise and vibration. Examples of suitable bases for a Grant heat pump include a 150 mm thick concrete base or paving slabs on compacted hard core.

If a heat pump is being installed within the vicinity of the sea, it will need to be treated with a suitable anti-corrosion treatment to protect the unit and core components from the sea air. Grant heat pumps can be supplied pre-treated with an anti-corrosive treatment called Blygold. The Blygold coating, which is applied to the evaporator within the heat pump, provides protection against the salt within the sea air, helping to preserve the lifespan and performance of the heat pump within a coastal region.


## Do's \& Don'ts

When fitting a heat pump, there are some clear do's and don'ts which homeowners and their installers should follow. Adhering to the do's and avoiding the don'ts will help ensure that a heat pump installation is successful in delivering years of reliable, sustainable and efficient home heating.

DoConsider the property's insulation levels As mentioned in the previous section, heat pumps can achieve optimum efficiency when the property is well insulated
(1) Find the best location to site the heat pump Location is key so positioning a heat pump in the right place will help the unit achieve its maximum performance (please refer to p. 8 for more details)
(1) Design the system correctly Working with the installer to properly design a heat pump system is crucial as this planning can ensure that the correct heat pump model is sized and selected to meet the heat demand of the property most efficiently

Assess the radiator sizes
Correctly sizing the heat emitters, whether they be radiators or an underfloor heating system, is very important as there needs to be sufficient surface area to effectively transfer the heat from the low temperature system into the property (sizing the heat emitters is a key step in the system design)

Ensure the system is installed and commissioned correctly
The installer must fit the heat pump and commission the system in full accordance with the installation instructions
(1) Receive a complete handover from the installer Once the system has been commissioned and ready to operate, installers should provide homeowners with a detailed handover so that they understand how the system works

Ser the heat pump annually heat pumps require minimum involvement from homeowners but regular servicing of the heat pump each year will help maintain the system and ensure it is working at its most efficient

## Do not

Connect a heat pump to an old hot water cylinder Unless the existing cylinder is heat pump ready, a new cylinder (which has the necessary insulation and larger internal coil) should be installed as part of the heat pump installation- Restrict the air circulation around the heat pump If the air flow is obstructed in any way, this can limit the output of the heat pump and reduce the performance of the heating system
(4) Turn off the heat pump Heat pumps work most efficiently when they are not turned on and off throughout the day. Instead, it is more cost effective to use setback controls to adiust the heat pump's continuous operation according to the heating demand
(-) Expect the radiators to be too hot to the touch As heat pumps work at lower temperatures, the radiators or other types of heat emitters will not be as hot as those connected to a high temperature heating system
(1) Leave doors and windows open unnecessarily Any actions which allow heat to escape the property will lower the room temperatures to below the desired warmth that the system is asked to achieveTouch the heat pump controls
Homeowners should not tamper with the heat pump controller settings as these will be set by the installer to ensure that the system operates correctly. To manage room temperatures, homeowners should use room thermostats, TRV s and other control systems.

It is worth noting that not all properties are suitable for a heat pump. If a home does not have sufficient insulation, a heat pump should not be installed unless the necessary energy-efficiency measures are filted first.

## Your questions, answered.

What heat emitters work with heat pumps? Heat emitters with larger surface areas are the best partners for an air source heat pump operating at lower temperatures. A larger surface area allows the heat from the system to be effectively transferred evenly into the property's occupied spaces. Grant's Uflex underfloor heating ranges as well as their Afinia aluminium radiators are both ideal heat emitters to install with a heat pump.

Do I need planning permission?
The installation of an air source heat pump on domestic premises is considered to be permitted development and should not require any planning permission providing that al conditions are met. It is recommended to check with your Loca Authority Planning Department prior to any work commencing because in some cases, planning permission may be required.

Why is it important to size a heat pump correctly? Air source heat pumps must be correctly sized to ensure that it can provide the required amount of heat output at the design conditions - typically when the outside temperature is at $-3^{\circ} \mathrm{C}$. To do this an installer must first accurately determine the heat loss from the property and then, using this information, correctly select the required size of heat pump based on the design outside air temperature. Grant can assist with sizing the ASHP and the heat loss of the building

Will my fuel and electricity costs go up with a heat pump? Air source heat pumps do use electricity so you will likely see a small increase in your electricity usage and costs. However you will not have any fuel costs so, by not needing to pay for gas, oil, LPG or another fuel, you will make savings here.

How often should a Grant heat pump be serviced? Grant heat pumps should be serviced annually in order to comply with the product guarantee Terms \& Conditions.

For more FAQ's, tips, advice and much more please visit our knowledge hub at www.grantuk.com/knowledge-hub

## Case Study

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Project Overview
This four-bedroom semi-detached property in Wiltshire underwent a complete heating system upgrade as part of a wider renovation project. In addition to building a large extension off the side of the property, this home's heating system was also updated, swapping from a gas boiler to a renewable system with the installation of a Grant Aerona ${ }^{3}$ air source heat pump.


Products InstalledAerona ${ }^{3}$ 13kW R32 Air Source Heat Pump
MonoWave High Performance 300ltr CylinderUflex Underfloor Heating System (throughout the downstairs of the new extension)
Uflex MINI Underfloor Heating System (throughout the downstairs of the original property)
III Afinia Aluminium Radiators (throughout upstairs of the entire property)




Why renewables
Having lived in the property for five years, the owners wanted the renovation project to not only deliver their forever home but to enable them as a family to live as sustainably as they could. To achieve this, they needed to improve the efficiency of their heating and change the heat source to a greener alternative. This was the reason why a Grant whole house renewable heating system was selected and installed.


The renovation project gave us the opportunity to completely transform our heating system, moving away from a fossil fuel and going green with a new heat pump. Our heating and hot water demand is now being efficiently fulfilled by an air source heat pump which is working effectively alongside the complementary technologies also supplied from Grant UK. Today, we have complete peace of mind that our renewable heating system is reliable and environmentally friendly and will be for many years to come.

The Homeowner



